



## Covid 19

During these uncertain times, Brockhills Cattery remains open and welcomes guests. However, please be aware that operating procedures may be a little different to previously. Along with government guidance, it is paramount that both staff and visitors are kept safe and help prevent the spread of this virus.

- Visiting is still by appointment only and guests are asked to wait in the carpark until invited into the cattery unit. Please be patient if another guest is already visiting the cattery.
- Owners will be asked if they are self isolating, showing any symptoms of Covid 19 or have been in contact with anyone showing symptoms.
- If owners are clear of symptoms, they are welcome to help deliver or collect their feline guests directly into or from their chalets.
- If owners would prefer to drop their cat, ( in a secure container), in the carpark for us to transfer them to their chalet, we are happy to do so.
- Visitors and owners are asked to abide by social distancing rules and wear a mask if requested.
- Wipes are available for cleaning down hard surfaces and door handles on entering or exiting the cattery. This is in addition to the routine cleaning procedures.
- Visitors are asked to use the hand sanitizer on entry and exit to the cattery.
- If Owners are displaying symptoms or self-isolating their feline guests are still welcome, but please contact us for further instructions.
- If travelling home from a foreign destination please follow the up to date government guidelines.

If you have any queries about your cat staying during these unprecedented times, then please don't hesitate to get in touch.